



Uka Tarsadia University

Department of Humanities



Report on Workshop on Hospitality

Date- 23rd March 2024

Time- 9:30 -12:00 pm

Venue- Shrimad Hall

Number of Participants- 50

Speakers- Dr. Rozy Patel and Dr. Rani Shetty

The Department of Humanities organized a workshop on Hospitality for the housekeeping staff of Uka Tarsadia University on 23rd March at Shrimad Hall. A total of 50 housekeeping staff attended the event. The expert speakers of the event were Dr. Rozy Patel, the Dean and Director of the Department of Humanities and Dr. Rani Shetty, the Dean of the Maniba Bhula Nursing College. The event was also graced by the presence of Dr. Chinmay Desai, the registrar of the university.

The objective of the session was to empower the Housekeeping Staff with the fundamental hospitality skills. These included personal grooming, effective communication with guests, and the etiquettes of serving beverages such as water and tea. They were trained polite conversation techniques and provided tips on warm greetings to enhance the guest experience. Through demonstrations and interactive exercises, they were taught the correct methods of serving water and tea. Engaging and fun activities like hairstyling and makeup sessions were also incorporated to emphasize the importance of personal care. Additionally, they were also inquired about the necessity of wearing uniforms.

Glimpse of the Event

